

OFFER TO SELL & AGREEMENT TO PURCHASE

- Products**
- 1 Our goal in each sale is to represent our products as accurately as possible regarding Color, Grain Density, Nail Holes & Character Marks. For specifics not outlined in your invoice by product descriptions provided, and For more detail regarding our Grades & Standards, please refer to our website @ www.wholeloglumber.com.
 - 2 Please keep in mind that each timber we saw - the origin of our product to you - is unique and somewhat unpredictable. With this in mind - and to maximize yield (reducing waste) and provide the most resonable prices to our customers, random widths & lengths are most readily available and economically produced.
 - 3 Please note that "random width" means just that- w/ no guarantee of specific quantity or % of each width - unless specified. Please note that single width orders can be more time consuming for the reason above & depends on the material being processed and factors which cannot always be anticipated before processing begins, which ultimately produces yield of one size or another.
 - 4 Additionally - due to the high quality & special nature of most of the wood products we process - wood is cut and orders are filled after the purchase request is complete and your deposit has been received.
- Terms**
- 1 50% deposit is required to initiate orders. Credit Card information can be provided for deposit guarantees up to \$500, with full payment prior for shipped orders. Should credit cards be used to satisfy billing in excess of \$300, a 4% convenience charge will be assessed to cover it's use and allow us to keep prices as competitive as possible. For deposit amounts on orders in excess of \$1000, check deposits will be required.
 - 2 If order is delayed by customer, 90% of payment is due & payable within 2 weeks of due date and storage fees may apply. Should satisfactory payment & postponement agreements be unmet, customer's initial deposit is subject to forfeiture.
- Change Orders**
- Once an order is put into our production schedule, " Change Order Charges" may be generated at our discretion depending on nature of changes made. Please note that due dates may require change also, depending changes requested.
- Delivery Notes**
- When we deliver, please have at least 2 people available that can unload your materials, unless you have a forklift. Our delivery charges do not include unloading and we've allowed 30 minutes for completion.
- Shipping Notes**
- 1 We do our best to provide you the most economical shipping. We receive shipping quotes based on information we provide about your delivery. When that changes - we are likely charged more and must pass along that additional charge to you - even after initial delivery charges & product payment has been made.
 - 2 To avoid excess or add-on delivery charges, please be aware of the following:
When product is shipped by common carrrier, a pallet is provided for offloading by a forklift.
If no forklift is available, necessary manpower must be provided to get material off the truck within a 30 minute time period.
If unloading takes longer than 30 minutes, add' charges will likely be incurred from the shipper, *which will be passed along to you* .
If delivery destination is a construction site and delays are experienced as a result, additional charges will likely be incurred from the shipper, *which will be passed along to you*.
If delivery destination requires extra entrance access or facilitation, additional charges will likely be incurred from the shipper, *which will be passed along to you*.
- Pickup**
- If you pickup from our location, your vehicle will need to accommodate the material you intend to pick up, up to 12' in length, if flooring. Plastic & tie downs will be helpful in case of bad weather.
- Installation Notes**
- 1 Wood moisture content has been tested and your product has already been kiln dried, if necessary. It is still helpful however, to allow flooring to acclimate to its surroundings for @ least 1 week prior to installation.
 - 2 With random width flooring orders, please consider potential width pattern differences prior to beginning installation, then proceed accordingly.
- Waste**
- Unless otherwise specified, our customers can count on WHOLE LOG LUMBER selling useable sq footage only.
- Returns**
- Are subject to our discretion.

We appreciate your interest in our products & offer these notes to simplify your purchase & assure your complete satisfaction. Please feel free to inquire or discuss anything contained here that you have questions about.

I have read, understand, and agree to the above information.

For WHOLE LOG LUMBER


Buyer / Contact

Date

Company Name

WholeLog
LUMBER
C O M P A N Y

Antique Wood Specialists


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